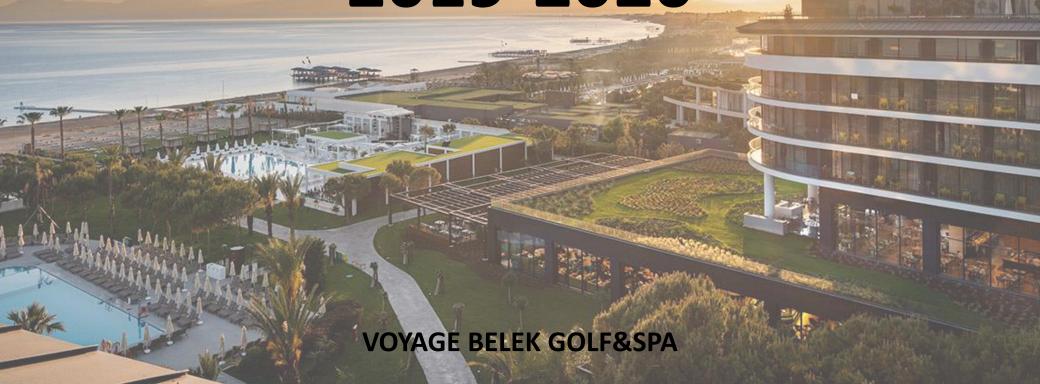


# SUSTAINABILITY REPORT 2019-2020





THE HOTEL

HUMAN RESOURCES AND TRAINING

SOCIAL RESPONSIBILITY

SOCIAL SENSITIVITY

**BIODIVERSITY** 

**ENVIRONMENTAL APPROACH** 

**POLICIES** 

### THE HOTEL - LETTER OF TOP MANAGEMENT

Dear Guests, Business Partners and Employees,

As Voyage Belek Golf & SPA, we continue to provide service with high customer satisfaction, brand recognition and sense of quality from past to present. We're deeply committed to the growth targets based on "A Sustainable world and a Sustainable Tourism".

Today, across the world we're going through a process where many new expectations and needs necessary to respond to business and social life are born in the field of environment in tourism sector. This shows the importance of responsible and sustainable tourism which we focus on as VOYAGE BELEK GOLF & SPA as pointed out by our corporate values.

I would like to thank all our esteemed employees, business partners and customers who always trust in our understanding of service for their contributions to today's well-deserved position of VOYAGE HOTELS.

CEYHAN KESKUN GENERAL MANAGER



THE HOTEL

### THE HOTEL - CORPORATE PROFILE

As Voyage Belek Golf & SPA, a member of VOYAG Turizm Otelcilik Isletmesi, a tourism investment company that prioritizes guest satisfaction, our property aims to protect the environment and hand down the natural resources to the next generations. Changes in our consumption habits have emerged as climate change. As Voyage family, we try to protect our natural resources and minimize the environmental impacts without compromising the satisfaction of our guests.

Bu yöndeki çalışmalarımızda temel hedefimiz doğamızın ve doğal kaynaklarımızın korunmasını sağlayarak tasarruf değil, israfın önüne geçmektir. This report puts forward our studies and efforts we have been carrying out since 2013 for TRAVELIFE Environment and Sustainability. Main and primary purpose of these studies is to protect the nature and prevent the waste of natural resources.

We're glad to present our second Sustainability report that contains data between 2019-2020 and our activities and studies which we share with our stakeholders and publish on our web page.

### DENİZ ÇAKIR / ENVIRONMENTAL ENG. / ENVIRONMENT AND QUALITY MANAGER & ELIF SEREMET / FOOD ENGINEER / QUALITY MANAGER





THE HOTEL

### THE HOTEL - CORPORATE PROFILE

Starting its business life with Etstur which was founded in 1991 through a ground-breaking entrance into Turkish tourism Industry, Etsgroup offers various holiday options with Didimtur, Jetset, Ucuzabilet.com, Otelpuan.com, Odamax.com, Voyage Hotels and Maxx Royal Hotels.

Etsgroup provides service as the leading tourism group in the industry by adding the mission of keeping customer satisfaction at the highest level and providing high standards of service quality which also is the company's core principle. Offering tour packages that cover over a thousand hotels and resorts within the country and approximately 60 destinations abroad, the group also provides many services including domestic cultural tours, incentive groups, airplane tickets and car rental.

Establishing Voyage Hotels Chain in 1994, Etsgroup features six different Voyage Hotels and 2 Maxx Royal Resorts.

The properties, each having a different concept with their architectures and atmosphere, stand out with their high standard and best quality services.

Voyage Hotels and Maxx Royal Resorts welcome the guests at its restaurants serving dishes from different world cuisines, and by providing various activity and entertainment facilities. Besides standing out with its award-winning properties Voyage is also known for being a nature-friendly hotel. Taking precautions in order to prevent any damage to the surrounding nature in particular the trees during construction and building around the trees where and where possible sets Voyage Hotels apart from the other properties.



THE HOTEL

### THE HOTEL

Our property started its operations in 2007 under the name of Voyage Belek Golf & SPA Select and with 587 rooms and a capacity of 1175 beds, and took the name of Voyage Belek in 2008. It continues its activities as Voyage Belek Golf & SPA Hotel since 2012. As a completely renewed hotel, it provide service with its 596 rooms since 2018.

Blue Flag 2007: We have been in possession of Blue Flag certificate, an international award given by an independent non-governmental organisation "Foundation for Environmental Education – FEE" since 2005. Through this award, we aim to represent a well-rounded environmental management that prioritizes the clean sea water and environmental training and awareness.

ISO 14001 Environmental Management Systems: Our objectives to reduce the use of natural resources and to minimize the damages on soil, water, air are based on the foundation of monitoring the environmental performance and continuous improvement by managing the environmental dimensions. While doing so, we follow the conditions stated by the relevant legislations and laws regarding the environmental factors. In line with these objectives, we have the environmental management system standard published by the International Standards Organization since 2007.



THE HOTEL

### THE HOTEL

Travelife 2013-2019: Voyage Belek Golf&SPA complies with the social and environmental standards to improve the sustainability performance and thus holds the Travelife Gold certificate. We have been aiming to increase this performance every year since our first step in 2013.

Green Star 2014: We have been included in Environmental Awareness Campaign (Green Star) launched by T.R. MINISTRY OF CULTURE AND TOURISM to protect the environment, raise the environmental awareness, increase our positive contributions to the environment and convey our goals and experiences in that line to our shareholders and in 2014, our hotel became a Green Star Hotel.











THE HOTEL

### THE HOTEL

Located in Antalya – Belek region, which is called tourism centre of Turkey, Voyage Belek Golf & SPA provide service with Ultra All-Inclusive concept for 12 months.

The hotel redefines the holiday understanding with its renewed design. It aims to offer the limitless comfort and elegance in its rooms where all spaces are renewed and every detail is meticulously considered. Many novelties await guests in Voyage Belek Golf & SPA's bars with enriched world-famous premium brands and A'la Carte restaurants that delivers exclusive menus. Cuisine24 which is a 24-hour a la carte restaurant, Comfort Zone which is a recreation area offering Voyage comfort until check-out and a specially designed Aqua Park offering limitless entertainment for little guests are just some of the novelties to be offered by the hotel.





### THE HOTEL

**SUSTAINABILITY** 

THE HOTEL





596 rooms

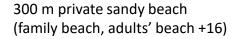


Montgomerie Golf Course



2 main restaurants, 1 children's restaurant Cusine 24

7 a la carte restaurants, 3 snack restaurants, 1 fruiterer





14 bars



**SENSE SPA** 



THE HOTEL

### THE HOTEL

### **DISTANCES**

Airport: 35 km



City Centre: 45 km Antalya

Nearest Settlement: 2 km-Belek

Nearest Hospital: 10 km



**Transportation:** VIP Transfer, Bus, Cab (Belek, Serik, Antalya, Side, Alanya)





### **HUMAN RESOURCES POLICY**

### **SUSTAINABILITY**

**HUMAN RESOURCES AND TRAINING** 



THE QUALIFICATIONS TO ENJOY OUR TEAM ARE TO HAVE PERSONAL TRAITS IN COMPLIANCE WITH OUR CORPORATE CULTURE AND VALUES AS WELL AS THE EDUCATION, EXPERIENCE AND COMPETENCIES REQUIRED BY THE POSITION.

- •Creating and disseminating policies that will ensure the establishment honest, transparent, fair, reputable and fiduciary relationships.
- •Selecting and improving among the candidates complying with the corporate culture and targets for our dynamic and Professional human resources.
- As a group that invests in and values human, establishing and managing systems about occupational health and safety, which are continuously monitored and improved.
- Organizing trainings that will serve to the company's targets and personal development of the personnel and measuring the efficiency.



HUMAN RESOURCES AND TRAINING

### **HUMAN RESOURCES APPROACH**

### **Recruitment Process;**

Recruitment process in our properties is performed within the framework outlined by Group Human Resources and Training Directorate.

A fair, non-discriminative, objective multi-stage interviews are applied during recruitment process, which also include general skills assessment.

### Performance Management and Fair Wage System;

In our properties, performance monitoring calendars are created under the leadership of Group Human Resources and Training Directorate. Assessments are made objectively and over an online system. Performance assessment outcomes have a directive effect on the development and career planning of employees.

Our employees are informed of the salary they will receive, working conditions, working hours and pay days before they start working.

### **Training and Career Management;**

All employees can benefit from right to education equally. We provide training opportunities on many subjects that may contribute to their personal profile and competencies like self-improvement, awareness, consciousness, leadership, foreign languages, understanding and helping people with disabilities as well as legal and professional trainings as required by the tourism and hotel management sector.

Pursuing a goal of making investment in its employees especially in field of training, our group also puts emphasis on promoting employees within the property or group.





HUMAN RESOURCES AND TRAINING

### **WORKING LIFE**

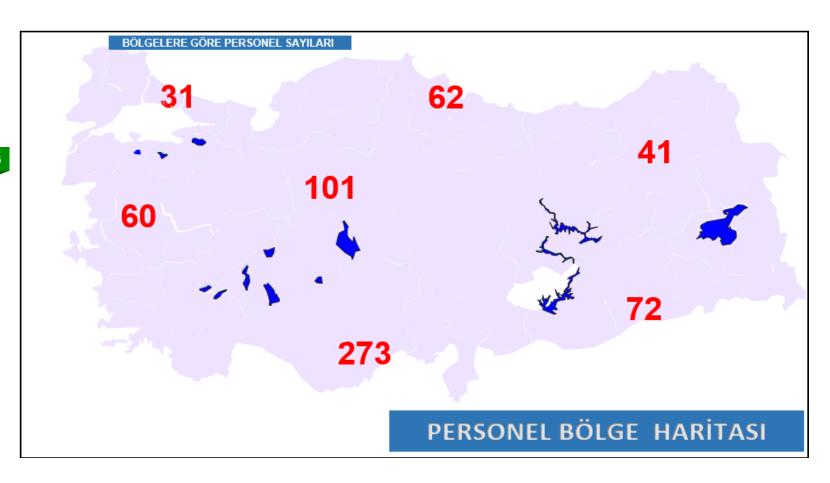
To ensure the absolute satisfaction of employees in VOYAGE Hotels is significant as much as the satisfaction of the guests for us. With this point of view, it's the responsibility of the management to meet all needs and comfort of the employees in the workplace such as his/her working environment, psychology, self-motivation, performance as well as legal rights of the employee, including some benefits provided by our company as fringe benefits.

Since we employ a high number of foreign employees in our hotels and as a company that appeals to guests from various nationalities and provides service at international level, it's contrary to our hotel management and business principles to discriminate between our guests or visitors in terms of nationality, race, religion etc.

Therefore, Hotel Human Resources Directorates treat all personnel affairs of our employees from different countries or nationalities with same attention in compliance with the legal procedures and all employees within the hotel are presented with equal opportunities.

Beside that, we prioritize the employment from BELEK – SERIK - ANTALYA locations where our hotel is located to contribute to the Local Society and increase the regional employment in line with the needs of the hotel.

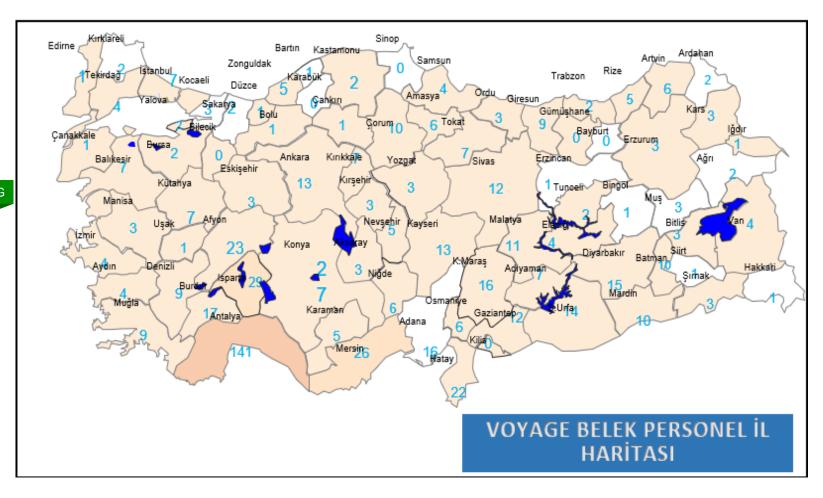






### **WORKING LIFE**

**SUSTAINABILITY** 





### **WORKING LIFE**

Foreign Employees

**SUSTAINABILITY** 

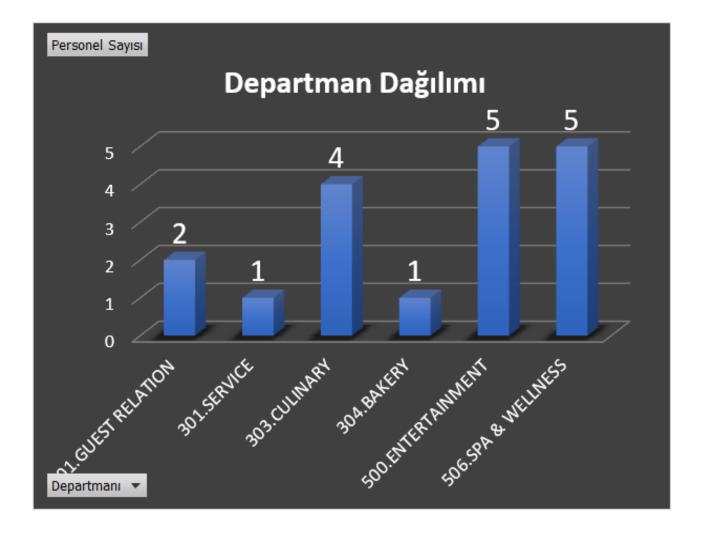




### **WORKING LIFE**

Foreign Employees – By Departments

**SUSTAINABILITY** 





HUMAN RESOURCES AND TRAINING

### **WORKING LIFE**

### **Rewarding and Support;**

We recognize that offering a development opportunity to our employees is one of the most essential responsibilities of us and also believe that they'll create difference on their works while improving themselves and multiply their success.

Within the scope of our responsibility;

- Employee of Month; The employee selected among the nominated employees is awarded with the title of employee of month.
- Foreign Language Bonus; Employees who succeed in foreign language exams get a chance to have bonus payments in various amounts depending on their foreign language levels.
- Training/Education; We encourage our employees who had to ceased their education life for any reason to complete their educations and we cover the expenses of our employees who want to complete their education remotely.





HUMAN RESOURCES AND TRAINING

### **WORKING LIFE**

### **FOREIGN LANGUAGE BONUS**



We recognize that offering a development opportunity to our employees is one of the most essential responsibilities of us and also believe that they'll create difference on their works while improving themselves and multiply their success. Within the scope of our responsibility, we prepared "Foreign Language Bonus" project.

### Within this scope;

Our employees get chance to have bonus payments in various amounts from each one of the following 5 languages depending on their foreign language levels.



Foreign Language Bonus is paid in addition to the base salary of the employees who succeed in foreign language exams carried out at our hotels.

The exams prepared for our employees are applied by the expert organizations in their fields. The results of the exam are assessed basing mostly on 70% speaking and 30% other skills. Employees can get bonus in 5 out of 6 levels prepared special to our group abiding by the denomination of general level of European Language Portfolio. Note that level A1 is out of the scope.



SOCIAL RESPONSIBILITY

### SOCIAL RESPONSIBILITY

Collaboration Protocol for Vocational and Technical Training Development Between Ministry of National Education and VOYAGE HOTELS

A separate protocol has been signed between the Ministry of National Education and our group in parallel to the protocol agreed between the Ministry of National Education and Ministry of Culture and Tourism.

### **Purpose of Project;**

To ensure the training of personnel aiming at meeting the need of qualified labor force for the tourism sector and contribute on the augmentation of field competence of trainers. In this context, 3 schools have been determined as the project schools within the protocol signed between our group and the Ministry of National Education.

### Scope;

- ➤ To provide job shadowing and in-service training for directors and field trainers
- > To provide foreign language trainings
- ➤ To award scholarship for university education to the students that we deem successful during intern period in case they get accepted to a university in relation to the sector.
- ➤ To make additional payment to the intern students apart from their monthly intern salaries.
- > To supply material and equipment support to the schools.
- > To provide ability training to the interns and trainers
- ➤ To ensure employment guarantee for the students that we deem successful during intern period.





SOCIAL RESPONSIBILITY

### SOCIAL RESPONSIBILITY

Chance to Graduate from High School with the Collaboration between Antalya Falez Vocational Training Centre and Our Property, VOYAGE Belek Golf & SPA

The MESEM project, which offers the participants the opportunity to continue their education life along with their working life, started in the 2021-2022 Education period.

Our employees and candidates of all age groups, who are secondary school graduates, have dropped out of high school or have received certificate from high school intermediate classes, can apply to the project.

### Project Opportunities;

- Becoming a High School Graduate
- ➤ The Right to Take University Admission Exam
- ➤ Right to Europass (Working in European Union Countries)
- Opportunity to Take Curriculum Courses Other than Practical Courses in Classes Opened in Our Property



## VOYAGE

### SOCIAL SENSITIVITY

**SUSTAINABILITY** 

SOCIAL SENSITIVITY

June 16 is known as World Sea Turtle Day. VOYAGE. Within the scope of Belek Sea Turtles Research and Protection Project, of which Voyage Belek Golf & SPA is the Project shareholder, a Documentary on Life Cycles of Sea Turtles was shown in TUGI Club along with the officials from Association of Ecological Researches.





As Voyage Belek Golf & SPA family, we participated in the "Breath for the Future" campaign, which was initiated by the Ministry of Agriculture and Forestry together with the General Directorate of Forestry for our burned forests.

### Bulk message text delivered to personnel:

Dear Voyage Belek Golf & SPA Employee; You can support the Breath for the Future campaign initiated by the Ministry of Agriculture and Forestry together with the General Directorate of Forestry, for our burned forests, by clicking the link below, with 3 saplings free of charge. As a result of the donation, we kindly ask you to send the certificate created on your behalf to your department manager. You can share this link with the people around you so that they are aware of this campaign. Thank you for your sensitivity to the environment.

https://gelecegenefes.com/



SOCIAL SENSITIVITY

### SOCIAL SENSITIVITY

Tourism sector gives pleasure when correct communication techniques are used along with the ones presented to the expectations of the individuals. Congenitally or acquired disabled persons, ones with limitation of movement due to chronic disease, elders with hearing and gait disturbance, pregnant women and mother with children face with various difficulties and impediments during daily life activities. Individuals may encounter with such impediments both as a guest and an employee. Social life requires all individuals to have full and equal rights without being discriminated as impeded or unimpeded.

All individuals are in need of travelling, accommodating, food & beverage and entertainment in tourism. It's substantially important to develop and apply correct, unimpeded approaches to the individuals to meet those needs accurately.

In this sense, the following is prepared by Group Human Resources and Training Directorate in VOYAGE HOTELS:

### > UNIMPEDED APPROACH STANDARD

This training will be provided by the relevant experts to all our employees.





### **SOCIAL SENSITIVITY**

International Children's Book Day

We've celebrated International Children's Book Day with 222 books and bookmarkers given to the children of our employees, aged between 5-14.

**SUSTAINABILITY** 

SOCIAL SENSITIVITY

Massage of Mr. Ceyhan, the General Manager, to the children:

Dear .....

As Voyage Belek Golf & Spa Hotel, we move towards our goals with faith and determination every year. As a part of Voyage Belek family, your mother/father is trying to do their best. You too will leave a beautiful mark on this world in the future. Never forget these three things:

Speak; People understand each other by speaking and explain themselves by speaking.

Write: Write whatever is inside you. Sometimes, you discover yourself with words.

And most importantly read; Read anything you're curious about. Read to learn.

We have a gift for you.

Never lose your enthusiasm for reading Sincerely...









VOYAGE

www.voyagehotel.com



### **BIODIVERSITY**

### **BIODIVERSITY**



Biodiversity means the variety and variability of life on earth and ecological process accordingly. All fungi, plants, animals and other living organism that ensure all these constitute the biodiversity. Belek Region Biodiversity has been supported by the research projects by Mediterranean University and Hacettepe University and in Belek region;

- 274 Plant Species, 29 of which are Endemic
- 113 Bird Species
- 59 Butterfly Species

Have been observed and photographed. A booklet on this issue is published and used as a resources under the name of "Belek 30-Year Transformation" by Belek Tourism Investors Union.



**BIODIVERSITY** 

### PROTECTION AND RESEARCH PROJECT FOR SEA TURTLES

Belek tourism region hosts the protection and research Project for sea turtles, carried out in coordination with BETUYAB. Reaching its 22nd year this year, the project is also under the responsibility of tourism properties situated on the most important beach in Mediterranean, where the loggerhead sea turtles lay their eggs. As in all properties along the coastal strip, the coastline of our property is under protection as well. We follow the production periods of loggerhead sea turtles and show ultimate attention to taking precautions to protect them. With this purpose, we encourage our guests and employees to support this project with specially designed signboards we place on the beach.

Besides, we provide support on the following issues within the scope of this project;

- Providing missing materials determined in the Project Camping site,
- ➤ Meeting the food needs of the Research Team,
- ➤ Meeting the food needs of Mavi Jeans Team, the sponsor of the Project and providing support in the Project Field,





**ENVIRONMENTAL APPROACH** 

### **ENVIRONMENTAL APPROACH**

As Voyage Belek Golf & SPA, we substantially aim to share our activities and their effects with our shareholders in a transparent and efficient way. In that line, sustainability reports we intend to publish on a yearly basis will be an important tool for us to become a transparent and accountable organization. Since our establishment, we've made and still continue to make many investments both environmentally and socially for the sustainability of our business. The information given in this report contains our performance between January 1, 2019 – December 31, 2020 unless otherwise stated.

While operating its activities, VOYAGE BELEK GOLF&SPA carries out studies to establish positive relations between the society, institutions and natural living spaces and the company; to ensure that the social and economic effects are positive and beneficial for the environment and local people as much as possible; to reduce and eliminate the negative effects.

- Being Eco-Friendly; Our primary target is to carry out studies that will contribute to the preservation of
  the environment and cultural heritage in the region we're operating and beyond as much as possible and
  to bring our environmental effects under control.
- **Supporting the Local People**; We're paying attention to employing local people as much as possible. In this way, we contribute to the economic recovery in the region thanks to the multiplier effect of the economy. At the same time, we are helping the local people to stay in their region rather than searching for job opportunities out of the region.
- Sustainable Tourism; Meeting the needs of our guests and local people considering the next generations,
  protecting the natural resources and biodiversity, saving energy and water and improving the quality of
  life underlie our sustainability activities.
- Creating Opportunities; We are providing internship opportunities for the tourism students to gain experience. We support our employees with trainings and career management program. We aim to raise our own employees and promote them to a higher role and thus grow together.



**ENVIRONMENTAL APPROACH** 

### **ENVIRONMENTAL APPROACH**

### **ENVIRONMENTAL TARGETS**

Our primary target is to carry out studies that will contribute to the preservation of the environment and cultural heritage in the region we're operating and beyond as much as possible and to bring our environmental effects under control.

### **Eco-Friendly**

- We determine our impacts on the environment and put them under control.
- We're prepared for the risks and emergency situations regarding the pollution; we follow the legal environmental regulations.
- We continuously improve our environmental performance with activities like waste sorting and waste amount reducing, efficient use of natural resources etc.
- We follow-up the wastes until recycling/disposal stages.
- We use energy and water saving systems in our hotels and provide trainings to our employees on these subjects.
- We provide trainings on the measures to be taken by our employees in case of spills of hazardous chemicals.
- We try to reduce the systems likely to cause hazardous wastes to minimize the damages on environment and try to decrease the solid waste production by using large packages.

### **Contribution by Everyone**

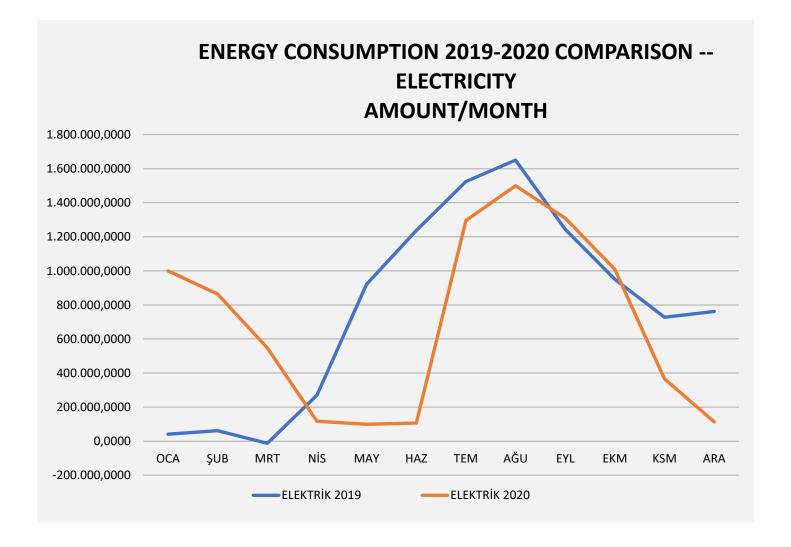
- We encourage our employees and guests to be sensitive about the environment.
- We conduct zone cleaning on natural sites in the region with our employees.
- We sort out the recycling wastes by putting Waste Sorting Containers in guest and personnel areas.
- Thanks to Environmental Surveys, we evaluate the satisfaction, wishes and suggestions of our guests regarding our social works and thus, we constantly improve ourselves.
- We're trying to increase the sensitivity of our employees, local people and guests to the environment with various environmental events.



### **ENVIRONMENTAL APPROACH**

### **ENVIRONMENTAL APPROACH**

### **ELECTRICITY CONSUMPTION VALUES**

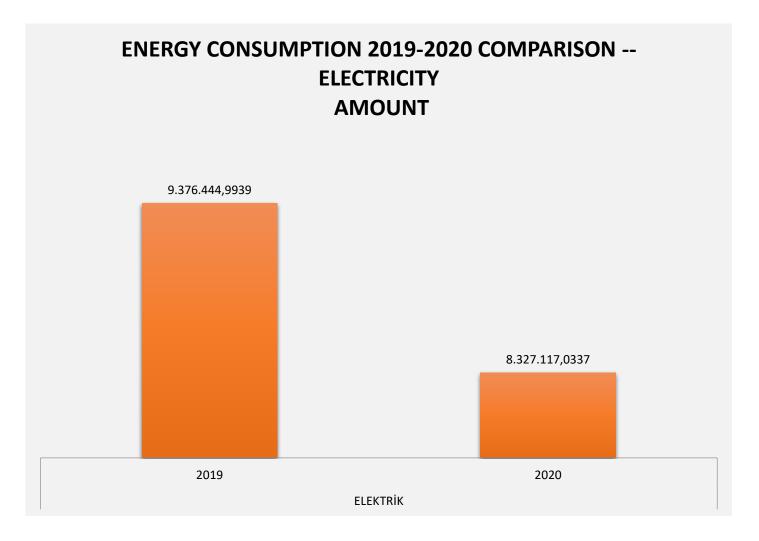




### **ENVIRONMENTAL APPROACH**

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### **ELECTRICITY CONSUMPTION VALUES**

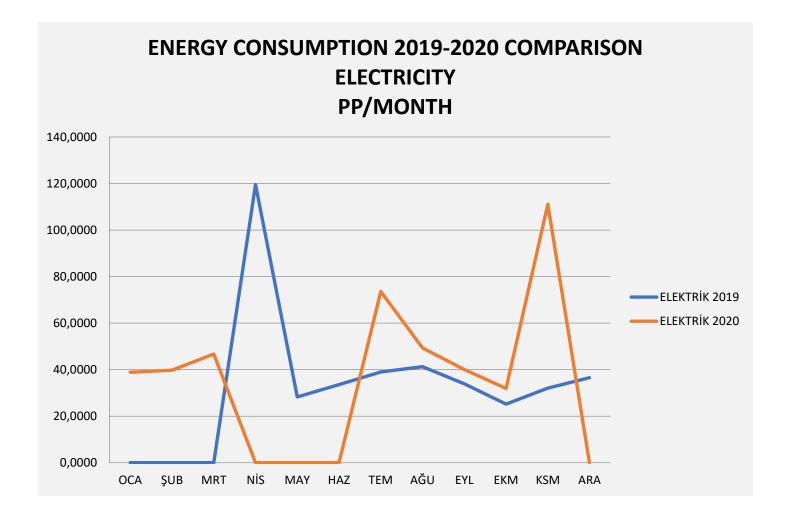




### **ENVIRONMENTAL APPROACH**

### ÇEVRE YAKLAŞIMIMIZ

### **ELECTRICITY CONSUMPTION VALUES**

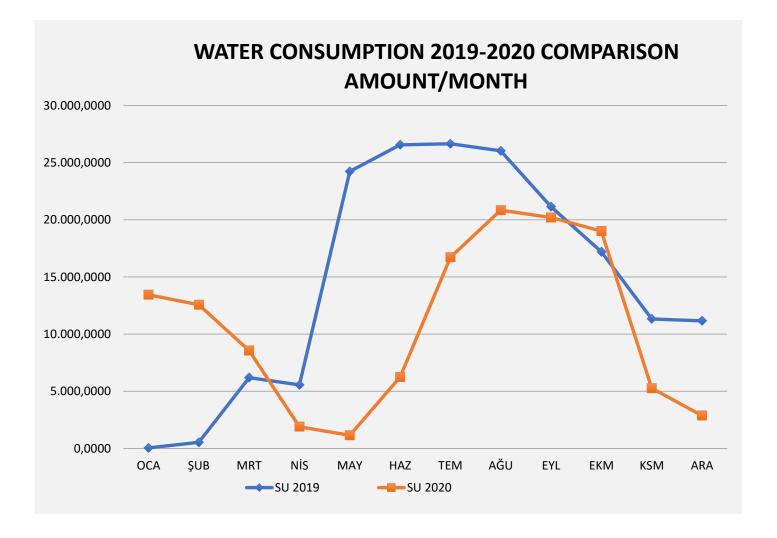




### **ENVIRONMENTAL APPROACH**

### **ENVIRONMENTAL APPROACH**

### WATER CONSUMPTION VALUES

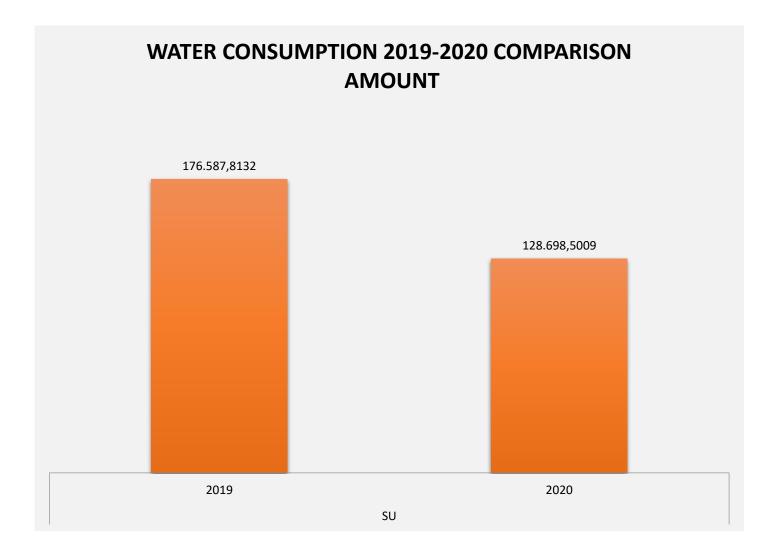




### **ENVIRONMENTAL APPROACH**

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### WATER CONSUMPTION VALUES

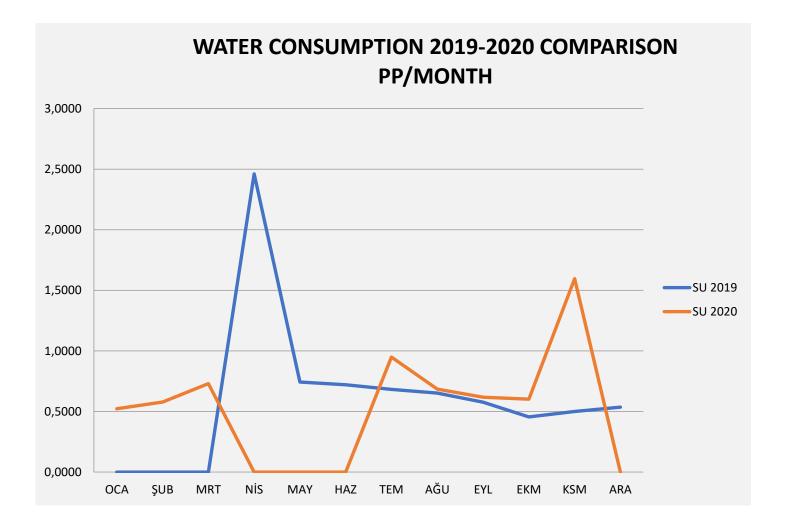




### **ENVIRONMENTAL APPROACH**

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### WATER CONSUMPTION VALUES

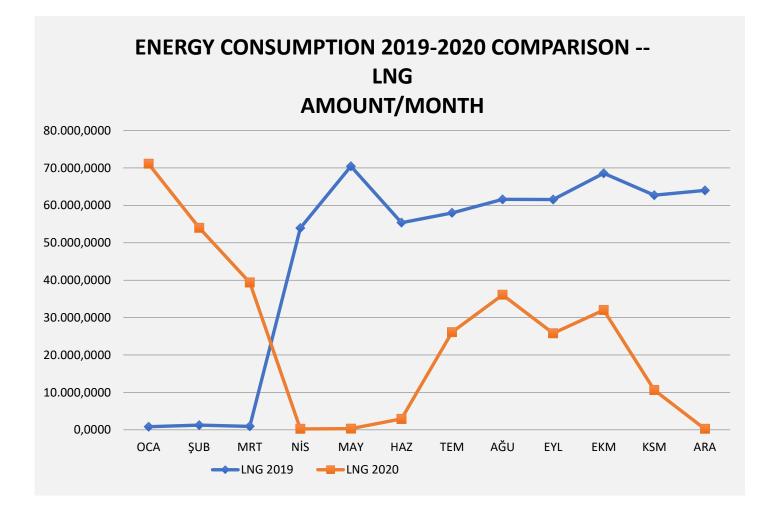




### **ENVIRONMENTAL APPROACH**

### **ENVIRONMENTAL APPROACH**

### **LNG CONSUMPTION VALUES**

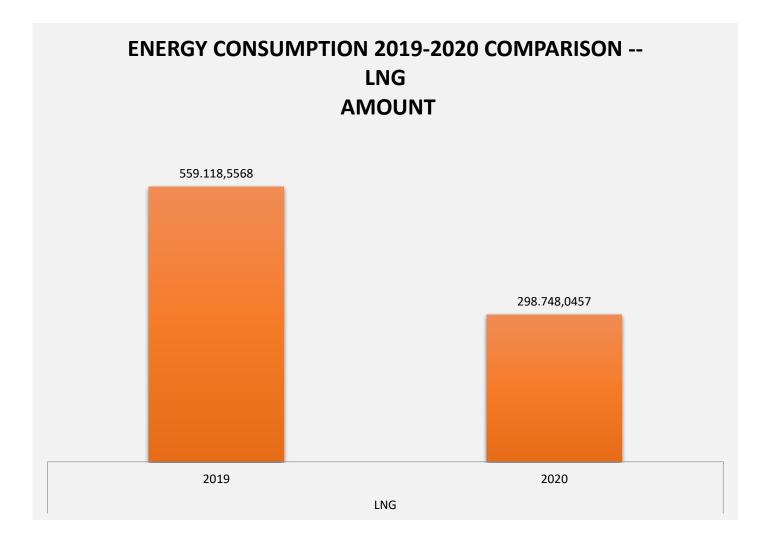




### **ENVIRONMENTAL APPROACH**

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### **LNG CONSUMPTION VALUES**

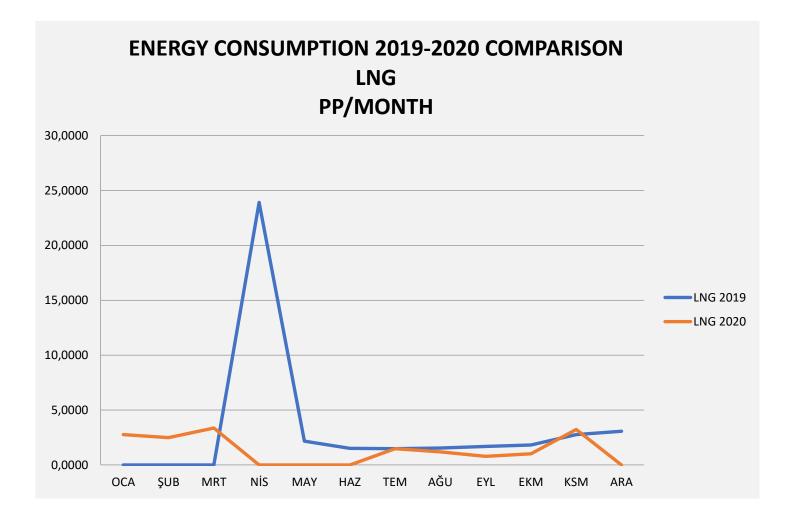




### **ENVIRONMENTAL APPROACH**

### **ENVIRONMENTAL APPROACH**

### **LNG CONSUMPTION VALUES**



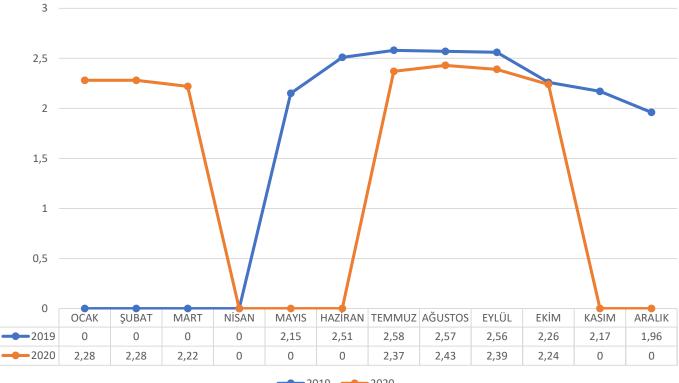


#### **ENVIRONMENTAL APPROACH**

## **ENVIRONMENTAL APPROACH**

# **TOTAL WASTE (GLASS, PAPER, PLASTICS, METAL and ORGANIC)**

# **AMOUNT OF WASTES PP**





## **HAZARDOUS WASTES**

<b>Waste Code</b>	Waste Name	2019	2020
02 01 08	Agrochemical waste containing hazardous substances	43	35
07 02 16	waste containing dangerous silicones	34	23
08 01 11	waste paint and varnish containing organic solvents or other hazardous substances	550	290
08 03 17	waste printing toner containing hazardous substances	30	
13 02 06	Waste engine, gear and lubricating oils	325	
13 02 08	Other engine, gear and lubricating oils	555	800
15 01 10	Packaging containing residues of or contaminated by hazardous substances	185	160
15 01 11	metallic packaging containing a hazardous solid porous matrix (for example asbestos), including empty pressure containers	125	180
15 02 02	absorbents, filter materials (including oil filters not otherwise specified), wiping cloths, protective clothing contaminated by hazardous substances	80	30
16 01 07	Oil filters	225	1875
16 03 03	Inorganic wastes containing hazardous substances		1300
16 01 14	antifreeze fluids containing hazardous substances	200	
16 06 01	lead batteries and accumulators	40	
18 01 01	sharps (except 18 01 03)	8	3
18 01 03	wastes whose collection and disposal is subject to special requirements in order to prevent infection	28	34
20 01 08	biodegradable kitchen and canteen waste	1956	1990
20 01 21	fluorescent tubes and other mercury-containing waste	133	15
20 01 26	oil and fat other than those mentioned in 200125	7775	6480
20 01 33	batteries and accumulators included in 16 06 01, 16 06 02 or 16 06 03 and unsorted batteries and accumulators containing these batteries	66	66
20 01 35	discarded electrical and electronic equipment other than those mentioned in 200121 and 200123 containing hazardous components	405	55

## **SUSTAINABILITY**



#### **ENVIRONMENTAL APPROACH**

#### **ENVIRONMENTAL APPROACH**

#### SUPPLY CHAIN MANAGEMENT

Globally changing climate conditions are perceived in Turkey as well as in the world. We're experiencing drought, flood disasters and freezing winter seasons. All shows that something is changing in our world. In this sense, protecting the environment has a key role for the future of the humanity. Measures that single institution or even an individual will take to protect the environment and thus the world will contribute to this process and ensure the sustainability of a liveable planet.

During this process, as VOYAGE BELEK GOLF & SPA, we're aware that huge responsibilities await us. Sustainability which is today the responsibility of the companies against their shareholders is to us one of the most important building stones of economic, environmental and social dimensions of the activities rather than an approach.

Sustainability in economic terms covers all strategies and practices that the companies create for the continuity of their activities. Economic sustainability aims to develop risk management practices with the pupose of fulfilling the added value production commitment to the companies, actualise a solid corporate structure and show the highest performance possible.

The companies from which we supply raw-materials within the scope of Supplier Management as a part of our responsible purchase practices are evaluated by our purchase, technical and technology departments. Our purchase agreements contain our responsible supply principles. We're working with the suppliers that comply with all legal regulations. We encourage our suppliers to grow and develop with us within the scope of the requirements of Quality Management System in force. We prefer to work with suppliers that hold 14001 Environmental Management System certificate and food suppliers that hold ISO 22000 Food Safety Management System.

We try to purchase from nearest regions as much as possible. Thus, we aim to reduce the effects on the environment by minimizing CO2 releases of the delivery vehicles of the suppliers and we support the local workers.



**SUSTAINABILITY** 

It's for sure that natural resources are not limitless and in case not being used carefully, one day these resources will be gone. The countries recognizing this fact due to the energy crisis in recent years started to produce solutions like recalling, recycling, reusing the wastes as well as preventing the wastage and increasing the living standards. In this sense, the first stop to recover the wastes and bring into the economy again is sorting out the wastes at the source.

Our property was entitled to receive a "Zero Waste Certificate" on 18.01.2021 with the projects and studies it carried out throughout 2020.





**SUSTAINABILITY** 

**ENVIRONMENTAL APPROACH** 

Sustainability in economic terms covers all strategies and practices that the companies create for the continuity of their activities. Economic sustainability aims to develop risk management practices with the purpose of fulfilling the added value production commitment to the companies, actualise a solid corporate structure and show the highest performance possible.

Along with the sustainability concept, the scope of the corporate social responsibility has also expanded. Sustainability in social terms will improve the lives of all people in the society starting with the employees and will guide our enterprises in development process of the projects to do this so.

In sum, sustainability is defined as "to work for a better world by focusing on economic, environmental and social activities.

As VOYAGE Belek Golf & SPA, we became one of the sector's leaders in this sense thanks to our waste management system.



**SUSTAINABILITY** 





## **ENVIRONMENTAL APPROACH**

## **ENVIRONMENTAL APPROACH**

## **SAPLING PLANTING**

As Voyage Belek family, we participated in the "Sapling Today, Breath Tomorrow" event organized by the Serik Forestry Management Directorate.





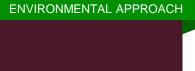


## **OLIVE HARVESTING**

**SUSTAINABILITY** 

The traditional "Olive Harvesting" event was held with the participation of our guests.











We organize recycling activities with our TUGI Kids Club personnel and our little guests.

**SUSTAINABILITY** 









**SUSTAINABILITY** 

We use 100% Organic L'OCCITANE brand products. The L'OCCITANE brand supplies the necessary raw materials for its products in accordance with Fair Trade and Sustainable Development Principles. It's also a brand that does not test its products on animals.



**ENVIRONMENTAL APPROACH** 



We use ECO-FRIENDLY cleaning materials in areas where possible.



One of the most important innovations brought by our Waste Management System is our electrical waste collection buggy vehicle.

**SUSTAINABILITY** 





One of the most important innovations brought by our Waste Management System is our cardboard press machine.

SUSTAINABILITY







#### **ENVIRONMENTAL APPROACH**

## **ENVIRONMENTAL APPROACH**

#### **COGENERATION SYSTEM**

Thanks to this system, we self-produce the majority of our energy consumption by generating both electricity and heat together. We also heat the room waters and 4 pools in winter season with the heat energy arising as a result of the generation. Beside the great energy saving, waste emissions also substantially decrease as well.







#### **SMOKE-FREE CHIMNEY SYSTEM**

**SUSTAINABILITY** 

The ratio of sulphur in wood and coal is quite high. When wood and coal burns, soot and ashes occur. Wet filter chimney system is a system that ensures retention of ash and soot and balances the sulphur dioxide level. Besides, automation system is installed in all culinary areas.



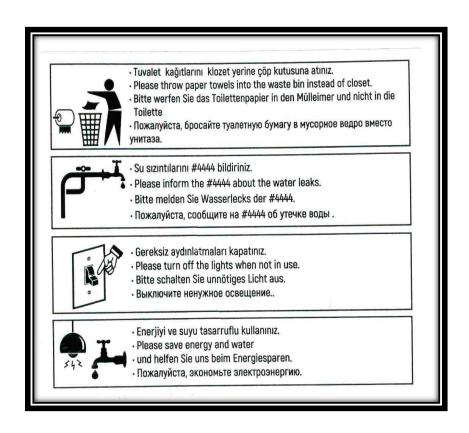






We inform our guests and employees within the property as well.







**ENVIRONMENTAL APPROACH** 

## **ENVIRONMENTAL APPROACH**

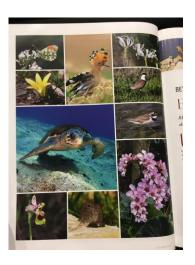
Belek Tourism Investors Union (BETUYAB) contributed to informing the local people by covering regional endemic plants and biological diversity in its magazine's 30th year special edition.













# As VOYAGE BELEK GOLF & SPA;

By using LEDs for lightening and photocell sensor taps

We Decrease Electricity and Water Consumption

Paper, textile, print cartridge, books, chemicals and rubbers

We Use Again

Paper, plastics, metals, glasses, oils and batteries

We recycle

Forest, sea, soil, animals and air,

By controlling the noise levels of our activities,

By using the chemicals and pesticides that is the least harmful for the environment at optimum amounts,

By keeping the irrigation water at minimum,

By constantly monitoring and controlling the waste water we produce,

By using ozone-friendly gasses in air-conditioning systems,

By controlling the air emissions of our vehicles and heating activities,

By reducing the use of chemical fertilizers,

By using clean energy sources,

We Protect.